



TOHR

WELTWEITE
ÜBERFÜHRUNGEN
GmbH

About us

TOHR Weltweite Überführungen GmbH
Transportation Of Human Remains ...
... of course at the highest level of service,
quality and flexibility.

Since the founding of the company in the year
2000, we're specialized in organizing internatio-
nal repatriations.

We can organize repatriations from
Germany to literally any place in the world and
vice versa from any place in the world back to
Germany.

Being preferred provider of most German in-
surance companies and with a vast experience,
acquired in many years of service, we consider
ourselves being true experts in what we are
doing, also providing a global network of coope-
rating companies, partners and agents.

Our Competence and Service

Continuous cooperation with insurance and
assistance companies

International network of liable partners and
agents

Excellent contacts to embassies, consulates and
authorities

Multilingual associates

Modern fleet of hearses with loyal and faithful
drivers

Maximum possible dignity and professionalism

Hygienic and Cosmetic Care, Embalming

Large stock and selection of coffins / funeral
products

Cooling chambers and Bereavement rooms

Quality and Order Management according to
the guidelines of the EFQM ...

... and so much more!





Repatriations to and from abroad

We organize your repatriation to and from abroad. Whether it's a repatriation from Germany to abroad or from abroad to Germany. We care about providing all needed documents and gathering all information. We effect the ground-based transport of human remains with our hearse to and from the respective airport, also coordinating with all thinkable airlines, caring about the freight handling and customs regulation as well.

Domestic repatriations

We will be glad to exculpate you from long distance domestic repatriations as well. Whether this will be from your funeral home to a certain destination or from a distant hospital to you. As a matter of fact, we care about all documentation with the authorities and all prescribed formalities at the respective place of death.

Compare

Before you're about to organize a repatriation on your own you should invest a few seconds of your time for a telephone call with us. By our attractive prices you'll ask yourself whether it will be worth your efforts when organizing and driving on your own. Give us a test! You'll be perfectly satisfied.



Fixed price - guarantee

We furnish all our services and achievements to fixed prices as agreed. Third Party bills are going to be billed additionally upon receipt.

General assistance

Are you about to organize a repatriation on your own but being doubtful regarding the correct handling and execution? You can ask our advice at any time. Take advantage of our competence. We'll be glad to help you out, understood exempt of charges.

Our process and steps of handling

After receiving the order, the following steps are standardized effected on our part:

Verification and integrity check of the advised information.

A clearly arranged confirmation of the order via facsimile communication is send to our client.

We get into contact with specified involved persons, potential informants, the relatives of the deceased person and the funeral home in the homeland to get a general idea of the actual state of affairs.



We authorize our reliable local cooperating partner or ask several local companies for quotations and get into contact with companies that are already involved in the case.

Communication both via facsimile or phone with our client regarding all new information arising (including costs, the already existing or planned routing for the repatriation and all other relevant information) takes place.

Our local cooperating partner or the charged company now organizes all the steps to be taken for repatriation (pick up of the deceased, to coffin the deceased, embalming if necessary or prescribed by law, sealing the zinc inlay, legal registration, visiting embassies, consulates and other authorities, booking a flight, ...).

We receive the report of the flight details of the repatriation including the flight number(s), takeoff and arrival times as well as the I I-digit Air Way Bill number.

In case of repatriation by ground transport only, our partner or the charged company communicates to us the time of the possible collection of the deceased person. Then, the repatriation takes place, usually using one of our inexpensive transportation coffins; accordingly our employee will locally seal the zinc inlay of the coffin.

Again, we communicate with our client regarding the recent information.

After receiving the detailed flight information, we take up contact with the respective cargo agent at the airport and inquire for the actual status of the freight completion as well as the exact place and a possible time for collection.

Thereupon we coordinate our employees and cars and specify routes. Our employees get detailed instructions for the collection of the deceased as well as special protocols which they have to fill out and which document the whole procedure. Likewise we take up contact

with the assigned funeral home and advise our planned arrival.

At the respective airport, our employees care about the freight- and customs handling and right after the loading of the coffin (or of the urn) into our hearses takes place.

Subsequent, the ground transport takes place. Our employees are technically supported by navigation systems, so they can promptly and flexibly react on arising changes and traffic.

Approximately half an hour before the scheduled arrival at the respective funeral home, our employees directly advise themselves. Likewise, the funeral home gets informed if any changes or delays caused by traffic or unpredictable circumstances should occur.

Once there, our employees hand over the coffin (or the urn) to the funeral home, open the zinc inlay and offer to help with moving the body and disposing the zinc inlay and the coffin.

Immediately thereafter, they report the completion of the service including the exact times to our head office.

Finally, we communicate again with our client and he receives a report of completion with all the relevant basic data of the repatriation.





TOHR Weltweite Überführungen GmbH

Arndtstrasse 23A

D-34123 Kassel

Tel.: +49 (0)700 - 70 700 800

Fax: +49 (0)700 - 70 700 900

info@tohr-weltweit.com

www.tohr-weltweit.com



Certified according to DIN EN ISO 9001:2000

Associate Member of the FIAT / IFTA